

Performance Evaluation

As someone who has recently moved with us, you're in a wonderful position to tell us how our people are performing in the field. Please take a few minutes to answer the following questions. Your comments as well as your satisfaction are important to us. Thank you for choosing JB.

Customer Information

Your Name: _____

Your New Address: _____

Telephone Number: ____ - ____ - _____

Crew Information

The name of your crew chief was: _____

Regarding the Team who performed your move, please rate the following:

Attitude. Excellent Good Fair Poor N/A

Appearance. Excellent Good Fair Poor

Professionalism. Excellent Good Fair Poor

Cleanliness of Vehicle. Excellent Good Fair Poor

Was our Team on time? Yes No

On a scale of 1-5 with "1" being the Best ...

How would you rate our overall performance? 1 2 3 4 5

Would you use JB for future services? Yes No

Additional Comments : This form is forwarded directly to Joe Barone, President & Chuck Re VP of Operations, so rest assured that your comments will be heard.

Please check this box should you like a call from either Joe or Chuck.